Where is the data stored

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Introduction

Exalate is a single-tenant application, where a dedicated processing and storage environment is reserved for every tracker under sync.

For instance, if you have a Jira Cloud environment (`https://acme.atlassian.net`), a dedicated Exalate node with the URL (`https://jcloudnode-aaaa-bbbb-cccc-dddd.exalate.cloud`) will be made available.

This node is *optionally deployed* on Exalate Cloud, because on-premise deployments are also possible.

Exalate Cloud

Exalate Cloud is an infrastructure optimized for hosting Exalate nodes. It is implemented on top of multiple Kubernetes clusters running in multiple locations.

Data residency can be chosen on a node per node basis - please reach out to sales@exalate.com for more information.

Google Cloud

- europe-west1 - St. Ghislain, Belgium
- us-west1 - The Dalles, Oregon, North America
- australia-southeast1 - Sydney, Australia

  Check for more details - Regions

Exalate Private Cloud

- Tier 4 datacenter in Antwerp, Belgium

Backup & Storage

The databases are backed up daily, with a retention of 3 days. The resulting dump is stored in an encrypted format per node on `rsync` in the following location:

Rsync

- Zurich, Switzerland
- Fremont, California, USA